

Installing your simulator

When installing your simulator, it's important to begin with careful planning to **ensure optimal performance and user experience**. Consider the system requirements, available space and power needs before setup. Evaluate the physical environment for ventilation, noise and accessibility. Addressing these factors early on can help prevent technical issues and streamline installation.

ESSENTIALS

- Power supply (see our install checksheet, UG or please ask us)
- Access to the building and the room
- Flooring (for bolting the sim down to)
- Ceiling height
- Room temperature
- Be mindful of rodents (seriously! They like chewing cables)
- UPS (Eventers only)
- International customers will likely require a forklift at delivery.

OTHER CONSIDERATIONS

- WIFI (for tagging and sharing opportunities, please do not connect the simulator's computer to it)
- Wheelchair access
- Room for hoist
- Refreshments area
- Seating for family members/other riders to observe.
- Space for warm up / cool down area



We want you to get it right, and we're here to help—contact our team with any questions or request the installation manual.

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INSTALLATION CHECKLIST

It is your responsibility to ensure that you have prepared a suitable location for your simulator ahead of its arrival. We can advise and support you with this. Please consider the following points:

UNLOADING

- The simulator will arrive crated. You will require a forklift facility (and trained driver) onsite to receive the simulator, unless otherwise agreed.

HANDLING

- Please read the documentation provided to ensure that you know where, and where not, to fix straps (or similar) to avoid damage.

UPS BATTERY (EVENTING SIMULATORS ONLY)

- We can only provide these with UK orders as we cannot ship batteries. We can support you in sourcing the correct one from our recommended supplier. Please discuss with us.

ACCESS

- Assess the access; are there any steps, tight corners, uneven ground, narrow doorways that could prevent the install?

BOLTING TO THE FLOOR

- We recommend a level, concrete floor (150mm deep minimum) to bolt the simulator down to. If this is not an option please discuss with us. Please ensure there are no services such as heating beneath the floor.

CEILING HEIGHT

- Please read our specifications sheets to assess whether your ceiling height is sufficient for horse and rider to sit comfortably.

ENVIRONMENT

- We recommend a dust, damp and rodent-free environment that is not exposed to extreme temperatures. Refer to the user guide for specific requirements.

PLUG

- Our products are built, tested and shipped with a standard 3-pin UK plug. You can use a suitably rated (13A plus) adaptor, or request a competent electrician to install an earthed plug for you.

POWER SUPPLY

- Our simulators draw 220 - 240v and require a 32A independent power supply with RCD installed.

HEALTH & SAFETY

- Please ensure you read the literature provided with the simulator, or ask for more information.